

<b>Subject:</b>	<b>Healthwatch Report on Older Patients' Experience of Hospital Discharge</b>		
<b>Date of Meeting:</b>	<b>20 March 2019</b>		
<b>Report of:</b>	<b>Executive Lead for Strategy, Governance &amp; Law (Monitoring Officer)</b>		
<b>Contact Officer:</b>	<b>Name:</b>	<b>Giles Rossington</b>	<b>Tel: 01273 295514</b>
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<b>Ward(s) affected:</b>	<b>(All Wards);</b>		

**FOR GENERAL RELEASE****1. PURPOSE OF REPORT AND POLICY CONTEXT**

- 1.1 Healthwatch Brighton & Hove has recently published "Let's Get You Home": The experiences of older people being discharged from the Royal Sussex County Hospital, Brighton from July to September 2018. "Let's Get You Home" is included as **Appendix 1** to this report.
- 1.2 An action plan, detailing steps being taken to implement the Healthwatch report recommendations, is being formulated by the city council, Brighton & Hove CCG and by Brighton & Sussex University Hospitals Trust. The draft action plan is included for information as **Appendix 2**.

**2. RECOMMENDATIONS:**

- 2.1 That the Committee notes the Healthwatch report on older patients' experience of discharge from the Royal Sussex County Hospital; and
- 2.2 That the Committee agrees to monitor the implementation of the Healthwatch report recommendations.

**3. CONTEXT/ BACKGROUND INFORMATION**

- 3.1 In February 2019 Healthwatch Brighton & Hove published "Let's Get You Home", a report on older patients' experience of being discharged from RSCH. The report is based on interviews with 80 patients.
- 3.2 "Let's Get You Home" makes a series of recommendations around improving communication, personalising care, reducing delays in discharge, encouraging independence and following-up on patients post-discharge.
- 3.3 "Let's Get You Home" has been welcomed by health and care commissioners and providers and an action plan to implement the report recommendations is being formulated. Parallel to the Healthwatch report, a peer review of city hospital to home services was undertaken in early March. The findings of this review will

be reported to the HOSC, and the committee may wish to monitor the implementation of any actions arising from this review alongside the Healthwatch report action plan.

#### **4. ANALYSIS & CONSIDERATION OF ANY ALTERNATIVE OPTIONS**

- 4.1 Members could opt not to monitor the implementation of the action plan detailing implementation of the Healthwatch report recommendations, relying instead on Healthwatch Brighton & Hove alerting the HOSC to any specific delays in implementation.

#### **5. COMMUNITY ENGAGEMENT & CONSULTATION**

- 5.1 None directly.

#### **6. CONCLUSION**

- 6.1 Members are asked to note the findings and recommendations of the Healthwatch report on older patient experience of discharge from the RSCH and to monitor the implementation of the report's recommendations.

#### **7. FINANCIAL & OTHER IMPLICATIONS:**

##### Financial Implications:

- 7.1 None to this report for information

##### Legal Implications:

- 7.2 There are no legal implications to this report.

*Lawyer Consulted: Elizabeth Culbert Date: 27/02/19*

##### Equalities Implications:

- 7.3 The Healthwatch report focuses on older people, both because there are many vulnerable people within this group and because over 65s form a majority of hospital in-patients. More discussion of equality issues is contained in the Healthwatch report (**Appendix 1**).

##### Sustainability Implications:

- 7.4 None identified.

Any Other Significant Implications:

7.5 None identified.

**SUPPORTING DOCUMENTATION**

**Appendices:**

1. “Let’s Get You Home”: The experiences of older people being discharged from the Royal Sussex County Hospital, Brighton from July to September 2018
2. Joint BHCC/CCG/BSUH Action Plan to implement “Let’s Get You Home” recommendations.

**Documents in Members’ Rooms**

None

**Background Documents**

None

